



WellConnection

Care at Your Convenience



Getting Sick Isn't Convenient. Well Connection Is.

You can see licensed doctors and providers for minor medical and behavioral health care using live video visits on your favorite device.



Types of Covered Services

Urgent Care

- Cold & flu
- Bronchitis
- Sinus & respiratory infections
- Sore throat
- Diarrhea
- Gout
- Strep throat
- Urinary tract infections
- Pinkeye
- Hypertension
- Migraines
- Pneumonia

Behavioral Health*

- Depression & anxiety
- Sleep disorders
- Substance use disorder
- Trauma
- Child behavior
- Bereavement
- Couples therapy
- Stress
- Divorce

*Note that while Well Connection will provide behavioral health "telehealth" services, the Modern Assistance Program, as usual, is the sole provider of pre-authorization review for all inpatient mental health and inpatient substance use admissions. This includes partial hospitalization and intensive outpatient programs for substance use and mental health. Contact them at 617-774-0331.

Download the app or visit wellconnection.com.



Blue Cross Blue Shield of Massachusetts complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sex, sexual orientation, or gender identity.

ATTENTION: If you don't speak English, language assistance services, free of charge, are available to you. Call Member Service at the number on your ID Card (TTY: 711).

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia con el idioma. Llame al número de Servicio al Cliente que figura en su tarjeta de identificación (TTY: 711).

ATENÇÃO: Se fala português, são-lhe disponibilizados gratuitamente serviços de assistência de idiomas. Telefone para os Serviços aos Membros, através do número no seu cartão ID (TTY: 711).



MASSACHUSETTS

© Registered Marks of the Blue Cross and Blue Shield Association. ®, TM Registered Marks and Trademarks are the property of their respective owners. © 2020 Blue Cross and Blue Shield of Massachusetts, Inc., and Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. 181588M

55-1287 (04/18)
SIGN AND DISPLAY 30
LOCAL 391